

Single Point of Access Launched for Children and Young People in Staffordshire

Dear Colleagues,

The way children and families' services are accessed is being streamlined with the introduction of a new single telephone number and email address.

'Children and Families Single Point of Access' (CaFSPA) launches on Monday 24th April 2023.

Telephone 0808 178 0611
Email: CaFSPA@mpft.nhs.uk

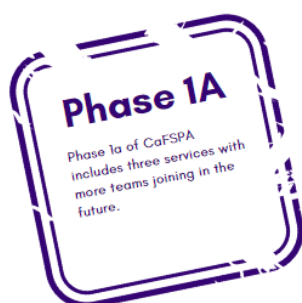
The initial phase brings together services that support children and young people's emotional health and wellbeing and mental health, including school nursing services. Action for Children are also a provider of these services. We are working in partnership with them to make it simpler for referrers and families to get support.

Initially the single point of access will integrate access to services across South Staffordshire as per the diagram below:



Children & Families Single Point of Access

One place for Children, Young People and Families to find support for health and emotional wellbeing.



CONTACT IS MADE VIA SINGLE POINT OF ACCESS

Telephone number **0808 178 0611**

E-mail CaFSPA@mpft.nhs.uk

THE RIGHT CARE FOR YOU

Information is triaged to understand your needs and to identify a team who would be best placed to support you

**ACTION
FOR
CHILDREN**

**CAMHS
SOUTH
STAFFORDSHIRE**

**0-19
SERVICES
COUNTY**

Information, advice or guidance is provided as appropriate, this may include receiving support from a different team.

Services which are part of the single point of access from 24th April 2023 are:

CAMHS provides specialist mental health support for children and young people up to the age of 18 years old. CAMHS offers support and advice on a wide range of emotional difficulties that young people may experience. The service provides a multidisciplinary team which means professionals from different backgrounds work together to offer a range of therapeutic interventions.

0-19 (County) services provide an integrated health visiting and school nursing service to parents, carers, children and young people across Staffordshire. The service provides advice and support from pregnancy up until a child is 19 years old. All families are offered a number of mandated contacts, and additional targeted support where required.

Action for Children is an emotional health and wellbeing service delivered by Action for Children. The help offered is based on listening to children, young people and their families or carers to explore new solutions and make positive changes using cognitive behaviour therapies.

CaFSPA will triage information provided to understand the needs of the child, young person and their families. The team will make further contact with the young person or family if further information is required to identify a team best placed to offer appropriate support.

CaFSPA aims to simplify the way children, young people and their families/carers seek care, support and guidance, while also streamlining how health and care professionals, alongside others can make a referral.

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